

Temperature screening at the entrance of the FIFA World Football Museum

The Swiss Federal Office of Public Health has ordered all companies to develop a health and safety concept during the COVID-19 pandemic. This also applies for museums, including the FIFA World Football Museum, from 1 May 2020. Rule 5 states that sick employees must stay home and self-isolate.

The FIFA World Football Museum would like to take responsible and preventive steps to protect not only its employees but also its visitors. It has therefore decided to take additional measures to those recommended by the Federal Office of Public Health by installing and using an infrared camera at the museum entrance for the purpose of temperature screening.

Everyone's body temperature will be taken at the entrance using the infrared camera. If a visitor has a temperature of 37.5°C or higher, an alarm will go off in the security centre.

The visitor will then be taken aside and informed discreetly by a trained member of staff about their temperature and another temperature reading will be taken. If the second reading confirms the first, the visitor will be advised to not visit the museum and to self-isolate.

When the recommendation is made, the visitor's sense of personal responsibility and the protection of other visitors is appealed to. However, admission will not be denied.

If the visitor still wishes to visit the museum, he or she will be given the appropriate protective equipment (mask and gloves). Staff will ensure that the procedures are properly followed.

Below we describe the steps that the security staff should take if a visitor has a temperature. These steps have been developed in consultation with FIFA Medical and FIFA Security & Safety.

1. The infrared camera detects someone has an increased body temperature and the guard at the entrance is notified.
2. The guard at the entrance identifies the person in question and discreetly addresses him or her so that uninvolved third parties are not affected.
3. The person is informed that the infrared camera detected an increased body temperature and that this may indicate a health issue. The person is asked to have his or her temperature taken again using a thermometer in the museum's first-aid room to be on the safe side.
4. The person in question will be asked by the guard to follow him or her to the first-aid room.
5. In the first-aid room, the guard, wearing a mask and gloves, and an apron if available, will take the person's temperature following the instructions for the thermometer.
6. If the person is confirmed to have a temperature of 37.5° or higher, he or she will be strongly advised to refrain from visiting the museum and to follow the self-isolation recommendations of the Federal Office of Public Health (see www.bag.admin.ch/isolation-und-quarantaene). The protection of other visitors and our own staff is of paramount importance and the person's sense of personal responsibility is appealed to.
7. Entry in the logbook at the security centre.

Safety instructions

No personal data is requested or collected. No digital data or videos are stored. The sole purpose of the readings is to prevent infection and protect visitors and our own staff. Only the time and date of the reading are entered in the logbook. The purpose is to statistically record the number of checks carried out.

The infrared camera is a stand-alone solution. In other words, the camera is not integrated into another system.

The camera system was checked by FIFA IT Security and installed in such a way as to prevent unauthorised access. Only the security staff at the security centre have access to the images and only with the right login.

The live images are not accessible to third parties. The regulations for the operation of CCTV systems also apply. There is appropriate signage at the entrance concerning the operation of the video system.